



# Midhul P R

Analytical service Engineer

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## Carrier Objective

To obtain a challenging position in a high quality engineering environment. Coming with high professionalism in working with top members and management for mutual growth and benefiting the organization.



## Field of Specialization

- Analytical instrumentation
- Laboratory Equipments
- Calibration, Maintenance and repair

## Area of interest

- Engineering support
- Technical Service
- Customer Training
- Diagnostics
- Application Support

## Education

**Bachelor of Technology in Electronics and communication engineering**

## Personality Traits

- Team player
- Self-motivated achiever
- Enthusiastic
- Highly adaptable to change

## Work Profile and Experience

### **1, Business Communications LLC, Dubai UAE**

As **Senior Customer Support Engineer** from 2016 September to till the date

Job responsibilities including, coordinating and executing Maintenance contracts and installation works with the team. Commissioning new instruments with excellent service support, application support. Performing Customer training at various customer locations in the GCC

Also keeping excellent documentation for tracking, initiating routine checkups and maintaining good relation with customer

## **Major Project worked**

- Executing complete Laboratory equipment's Annual maintenance contract with Abu Dhabi QCC
- Performing Calibration and routine maintenance for Instruments from University of Sharjah, Sharjah Municipality Dubai Central Laboratory, ADNOC DUCAB, Emirates Steel, EGA etc.
- Executing Annual Maintenance contract for instrument PPM with Khalifa University, Masdar and petroleum institutes
- Done Installation and commission of complete education labs for Dewa, Emirates nuclear plant, Higher Collages of technologies and Amity University

## **2, Global Source Trading LLC, Muscat, Oman.**

As **Field service Engineer** from Jan 2013 till August 2016

Acting Service Team coordinator and managing the team works and assignment along with excellent customer support in the field for installation, commissioning, customer training, predictive and preventive maintenance with calibration service

### **Major Project worked**

- Initiate and executed complete Laboratory equipment's Annual maintenance contract with production chemistry Laboratory equipment in Petroleum development of Oman
- Well planned and executed the AMC with public authority of electricity and water Complete Laboratory equipment
- Performing periodic Calibration and routine maintenance for Instruments from sultan Qaboos university, HCT, Nizwa University, Sohar university
- Executed Annual Maintenance contract with Ministry of commerce laboratories and Ministry of health under government of Oman



### **Training undergone**

- ❖ Oil analysis instruments Operational & service repair training at Spectro Scientific, **United State of America in 2018**
- ❖ Alliance HPLC, Acquity UPLC and Fundamental LC products service training and Qualification at Waters , **France in 2013**
- ❖ GC 2010plus, 2014 AF, GC-MS Qp 2010ultra, Prominence, Nexera HPLC, i –series HPLC service training at Shimadzu **Dubai in 2013, 2014 & 2015**
- ❖ Application and service training for Autotitrator and automation units at Mettler Toledo, **Switzerland in 2015**
- ❖ Netzsch thermal analysis instrument Service training at Germany in March 2018
- ❖ Bruker OES products service training at Bruker **Germany in 2017**
- ❖ Analytical, precision, micro balances and moisture analyzer service course at Mettler Toledo, **Switzerland in 2013**



### **Key responsibilities include**

Service support, Demonstration, installation, calibration and repair of Laboratory equipment  
Site inspection and installation setup, verify electrical requirements, water supply, exhaust, gas supply verification and execution

Documentation, periodic maintenance and schedule with customer and supplier for visit

Product presentations, sales after support and giving Demonstrations to customers at various parts of GCC

Training clients at their site and successful installation of the machines



### **ACADEMIC DETAILS**

CLASS / COURSE	DISCIPLINE	BOARD OF STUDY	PERIOD OF STUDY	% / GPA
B.Tech.	Electronics & communication	Calicut University	2008-2012	71



### **Personal Data:**

Father's Name	Radhakrishnan P R
Date of Birth	19/05/1991
Sex	Male
Marital status	Married
Nationality	Indian
Passport Details	Z4996336
License	Holding valid UAE, Oman and Indian driving license
Address	Poliyath House Karikkad P O Chola, Perumbilavu Thrissur 680519



### **Declaration**

*I hereby declare that the information given in my curriculum vitae above is true to the best of my knowledge and belief.*

**Place:** Dubai

**Date:** 22/10/2019

*Midhul P R*